

Our payment policy:

- For all seasons, provisional reservations may be held for 14 days, after which time the reservation is either released back to the supplier for resale, or the reservation is confirmed by paying a non-refundable deposit.
- The deposit is calculated at 30% of the total reservation value.
- Balance of Payment is due no later than 45 days prior to arrival.
- If a reservation is made less than 45 days before the arrival date, full payment is due immediately.
- No reservation is deemed confirmed until the relevant payment is received, acknowledged, and accepted in writing by the guest's sales agent.
- Reservations will be confirmed via email.
- The amount stated on the invoice must be received by See Wild Travels Ltd in full. ALL bank charges etc. are to be settled by the client.

Our Cancellation Policy:

- *Cancellations prior to 45 days before guests' arrival* = 30% (deposit) penalty.
 - Remaining balance is refunded to the guest.
 - Does not apply if the guest cannot enter the country due to travel bans put in place within the destination country and / or the clients' host country recommends against travel to destination country. In which case the deposit can be issued to the guest as credit for use at any of See Wild Travels' destinations within 1 year. Remaining balance will still be refunded. Only applies if those restrictions were not already in place when guest booked.
- *Cancellations within 45 days of guests' arrival* = 100% penalty.
 - Does not apply if the guest cannot enter the country due to travel bans put in place within the destination country and / or the clients' host country recommends against travel to destination country.
 - In which case the full amount can be issued to the guest as credit for use at any of See Wild Travels' destinations within 1 year. Only applies if those restrictions were not already in place when guest booked.



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TRAVELS Ltd